



PYES PA DOCTORS

LETTER TO PATIENTS

Dear Patients,

Thank you so much for adapting with us as we have changed the way we practice in recent times.

We are very happy to be available to you now for any of your health needs. Just give us a ring and ask our reception staff if you are not sure of what the best plan for your appointment is.

Our practices are set up to be safe and clean, and to minimise any risk to our patients as well as staff. We are keen for you to be as healthy as possible and will keep working with you to achieve that goal.

Kind regards,
Your Doctors at Pyes Pa Doctors

HOW THINGS WORK NOW

At Alert Level 2 we will be continuing to keep our clinics clean and safe with minimal time spent in waiting rooms. We would appreciate you continuing to minimise the number of people attending an appointment, with one caregiver or support person per patient if needed.

Although consultations can still be on the phone or by video, we are increasing the number of in person consultations at both Pyes Pa Clinic and the Lakes Clinic.

In general, we would expect you to come in to the clinic if you need a physical examination or have more complex matters to deal with.

You still must tell the reception and clinical staff if you have any symptoms of a respiratory tract infection, even if this is not the reason you are seeking medical attention. The symptoms of a respiratory tract infection include a runny nose, sore throat, loss of sense of smell, cough, shortness of breath or fever. Please also let us know if you have been in close contact in the previous 2 weeks with anyone with these symptoms.

If you do need to be seen in our clinic then making us aware of any respiratory symptoms or contact with an unwell person will enable us to organise appropriate personal protective equipment to be worn by staff, as well make sure we can assess you in the correct separate area of the practice. This will help protect staff and other patients and we very much appreciate your co-operation with this.

Screening mammograms and cervical smears have recommenced and immunisations are continuing. Please make sure you bring your children in for their childhood immunisations.

Thanks so much to all of our patients for your flexibility and patience recently. We're looking forward to seeing more of you in person from now on at both the Lakes Clinic and Pyes Pa Clinic.

Pyes Pa Doctors

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83 Pyes Pa Road
Pyes Pa, Tauranga 3112

The Lakes Shopping Village
1 Caslani Lane
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